



Dressage at Devon
23 Dorset RD, Devon, PA
Volunteer@DressageatDevon.org

Volunteer Job Description

Title: Pub Crew – Server and Helper
Department: Pub – DVCTA/JR Partnership – Lisa Knox
Location: Report to Pub Area in the Picnic Grove area
Time Commitment: 3-hour shift minimum, Pub hours vary during Show Week:
11am – 8pm Tues-Th, 11am – 11pm Fri-Sat, and 11-5 Sunday

Description: The Pub is a fan favorite and wonderful partnership that brings much needed funds to both the show, and our partner organization, Delaware Valley Combined Training Association/JR Members. Most Pub Volunteers are family/friends of young DVCTA members, but enthusiastic, responsible, and customer-oriented volunteers are welcome.

Duties & Responsibilities:

- Report to Pub at least 20 minutes before scheduled start time.
- May take customer orders, pour/serve beer and wine, run cash register, maintain stock, bus tables, keep area clean.
- Ensure only patrons 21 and older are served alcohol.
- Remain at assigned post for duration of shift – no meal break for 3 hour shift.

Qualifications:

- Min age: 18.
- Ability to stand for 3+ hours.
- Happy to follow standard procedures and work as part of a team.
- Excellent customer service skills.

Requirements:

- Reliable
- Friendly and professional demeanor.
- Must be 21 to pour/serve.
- Notify Pub/Shift manager of any problem or emergency.

Training:

-On the job training provided just prior to start of first shift by Pub Manager or other volunteer. Will include overview of operations, cash register, serving procedures, location of stock, etc.

Work Environment: This a covered pavilion with no air conditioning or heating so dress appropriately. While there may be some slow times, the crowd can get lively and large. We encourage a fun and safe environment for our customers and volunteers.